

**From:** Rosemary Baldonado - ENVX  
**To:** [Bernadette Munoz - AQDX](#)  
**Cc:** [Denise Perez - AQDX](#); [Shannon Klimek - AQDX](#); [Bryan Mandalfino - AQDX](#)  
**Subject:** RE: Complaint referral request  
**Date:** Friday, September 11, 2015 7:51:32 AM  
**Attachments:** [image025.png](#)  
[image026.png](#)  
[image027.png](#)  
[image028.jpg](#)  
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[image038.jpg](#)  
[image006.jpg](#)  
[image007.png](#)  
[image008.png](#)  
[image009.png](#)  
[image010.png](#)

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You're very welcome.

## Rosemary Baldonado

### Data Center Staff Supervisor | Administrative Services Division

Maricopa County Environmental Services department

1001 N. Central Avenue., Suite # 695, Phoenix 85004

Desk: 602.506-5128 Fax: 602.506-6789 cell: 602 359-5046

[rbaldona@mail.maricopa.gov](mailto:rbaldona@mail.maricopa.gov) | [esd.maricopa.gov](http://esd.maricopa.gov)



**cid:image001.png@01CD05EC.E67B3F70**



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**From:** Bernadette Munoz - AQDX  
**Sent:** Friday, September 11, 2015 7:40 AM  
**To:** Rosemary Baldonado - ENVX  
**Cc:** Denise Perez - AQDX; Shannon Klimek - AQDX; Bryan Mandalfino - AQDX  
**Subject:** RE: Complaint referral request

Hi Rosie,

As always, thanks for your help.

**The Air Quality Department strives to provide excellent customer service to residents of Maricopa County.**

How are we doing? [Send us your feedback.](#)

**Bernadette Munoz**

Administrative Assistant Specialized  
Maricopa County Air Quality Department  
1001 N. Central Avenue, #125 | Phoenix, AZ 85004  
*Located at the Central Ave. & Roosevelt METRO stop*  
Desk 602.372.0698 | [CleanAirMakeMore.com](#)



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**From:** Rosemary Baldonado - ENVX  
**Sent:** Friday, September 11, 2015 7:12 AM  
**To:** Bernadette Munoz - AQDX  
**Cc:** Denise Perez - AQDX; Shannon Klimek - AQDX; Bryan Mandalfino - AQDX  
**Subject:** RE: Complaint referral request

Good morning Bernie. I am copying the others that were initially involved in the email chain. We received a complaint from this customer on 9/3/15 and that case number is cc-15-18429. The complaint was assigned to our Drinking Water program. When the customer called, he stated the source was from the Hickman's Egg Ranch, not too sure if he mentioned this to you or not, but here you go.

Have a blessed day guys.

**Rosemary Baldonado**

**Data Center Staff Supervisor | Administrative Services Division**

Maricopa County Environmental Services department  
1001 N. Central Avenue., Suite # 695, Phoenix 85004  
Desk: 602.506-5128 Fax: 602.506-6789 cell: 602 359-5046

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**From:** Bernadette Munoz - AQDX  
**Sent:** Friday, September 11, 2015 6:28 AM  
**To:** WebMail  
**Subject:** FW: Complaint referral request

Good Morning Rosie,

Can you send me a complaint number. Thanks. Have a good day.

**The Air Quality Department strives to provide excellent customer service to residents of Maricopa County.**

How are we doing? [Send us your feedback.](#)

**Bernadette Munoz**

Administrative Assistant Specialized  
Maricopa County Air Quality Department  
1001 N. Central Avenue, #125 | Phoenix, AZ 85004  
*Located at the Central Ave. & Roosevelt METRO stop*  
Desk 602.372.0698 | [CleanAirMakeMore.com](http://CleanAirMakeMore.com)



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**From:** Shannon Klimek - AQDX  
**Sent:** Friday, September 11, 2015 6:26 AM  
**To:** Bernadette Munoz - AQDX  
**Cc:** Bryan Mandalfino - AQDX; Denise Perez - AQDX  
**Subject:** RE: Complaint referral request

Bernadette,

Thank you for helping with this.

Shannon  
602.527.6288

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**From:** Shannon Klimek - AQDX  
**Sent:** Tuesday, September 08, 2015 10:40 AM  
**To:** Denise Perez - AQDX

**Cc:** Bryan Mandalfino - AQDX ([BryanMandalfino@mail.maricopa.gov](mailto:BryanMandalfino@mail.maricopa.gov))

**Subject:** Complaint referral request

Denise,

In response to MCAQD Complaint 260802, the Complainant requested I submit a related complaint to Environmental Services Dept. Complainant stated prior complaint to Environmental Services did not result in a return call.

Complaint details are regarding the Complainant's own residence's well water. CC stated tested well water in 2009 in which results were slightly over the allowable animal feces.

CC states due to the additional Hickman's facility in Tonopah, CC fears the well water may be adversely affected.

CC requested a complaint be submitted to Environmental Services and contact be made with him.

I attempted but failed to submit a complaint to Environmental Services Dept, and would be grateful If you could help me.

**I would be grateful for you to report to me the Complaint Number obtained from Environmental Services.**

**COMPLAINANT:** (b) (6)

**LOCATION:** (b) (6)

**CONTACT REQUESTED:** (b) (6)

**The Air Quality Department strives to provide excellent customer service to residents of Maricopa County.**

**How are we doing? [Send us your feedback.](#)**

Sincerely,

**Shannon Klimek**

**Air Quality Inspector, Badge #92**

Maricopa County Air Quality Department

1001 N. Central Avenue, #125 | Phoenix, AZ 85004

*Located at the Central Ave. & Roosevelt METRO stop*

**Cell 602.527.6288** | [CleanAirMakeMore.com](http://CleanAirMakeMore.com)

